



Our Fair Payment Guarantee

We guarantee that at the end of your therapy services we will refund you any payments made for therapy time that was not received.

So, don't worry if you need to go on vacation or can't make one of our weekly sessions, we guarantee that you will get a refund for the automatic payment that week.

Attendance & Cancellation: If you can't join the scheduled appointment you need to reschedule/cancel it at least 24 hours in advance to avoid being charged for the session. You can easily make this change by clicking on the Appointment invite you received via email and click "Change/Cancel Appointment" to select a new time or cancel the session on the therapist's calendar.

Questions? Contact Us: If during therapy you have any concerns about a payment, or you need a superbill, please contact our customer support at info@betterspeech.com.

See our [Terms of Use](#)